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What if the electricity goes out?

All customers who depend upon electrically-operated medical or life-support equipment for survival should be prepared at all times with a back-up power system or other plans necessary to ensure their health and welfare during outages. SCE does not provide back-up generation.

Manufacturers often provide a battery back-up system (portable unit) for their medical equipment. If you need assistance determining if your device has a battery back-up system, please contact the equipment manufacturer.

Note: We will attempt to notify Medical Baseline Allowance customers via an



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automatic phone call if their residential area is scheduled to experience a rotating outage that day or if maintenance work is to be conducted.

What if a portable generator is part of my back-up plan?

Portable electric generators can be used to provide electricity during an electrical outage. When plugging your medical device directly into a temporary portable generator, carefully follow the manufacturer's instructions. Never attempt to connect a generator to the house wiring. Only a licensed electrician should do this. Portable generators should **NEVER** be connected directly to the utility lines.

Do I need to let SCE know if I purchase a generator?

Yes, state law requires that you let your utility know if a generator is being used at your home or business. To notify us, please call **1-800-655-4555**.

For More Information

For more information or if you need help filling out your application, call us at **1-800-447-6620** or visit sce.com/medicalbaseline.

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Multicultural services
Cambodian / ខ្មែរ 1-800-843-1309
Chinese / 中文 1-800-843-8343
Korean / 한국어 1-800-628-3061
Vietnamese / Tiếng Việt 1-800-327-3031
Spanish / Español 1-800-441-2233

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MEDICAL BASELINE ALLOWANCE

When you require electrically-operated medical equipment in your home.



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MEDICAL BASELINE ALLOWANCE

If you or someone in your household requires the regular use of electrically-operated medical equipment or other qualifying medical devices, our Medical Baseline Allowance program can provide an extra 16.5 kilowatt hours of electricity per day.* Provided at the lowest baseline rate, this helps offset the cost of operating the medical equipment.

Regardless of your household income, you may qualify if you meet the eligibility requirements below. We encourage you to apply for the Medical Baseline Allowance.

How do I know if I'm eligible?

You may be eligible for the Medical Baseline Allowance if you or another full-time resident in your home:

1. Requires the regular use of electrically-operated medical/life support equipment to sustain, replace, or restore a vital physical function, and/or
2. Is affected by a condition including multiple sclerosis, scleroderma,

* For Santa Catalina Island gas customers, the standard Medical Baseline Allocation will be 0.822 therms per day.

or is paraplegic, quadriplegic, or hemiplegic (see list on sce.com/medicalbaseline), or

3. Has a life-threatening illness or compromised immune system that requires heating and/or cooling.

Customers receiving a Medical Baseline Allowance specifically for air conditioning use related to a medical condition are not eligible to participate in SCE's Summer Discount Plan.

What is qualifying medical equipment?

Any electrically-powered device that mechanically or artificially sustains life or restores or replaces a vital physical function, including mobility, is considered qualifying medical equipment. This includes but is not limited to life-support equipment. Devices used for therapy but not medically required for sustaining life do not qualify.

How do I apply?

To apply for the Medical Baseline Allowance program, fill out the customer section (Part 1) of the attached application. Next, have the patient's qualifying medical professional complete and sign the remaining section (Part 2).

Review the application to make sure it is complete and return it to:

Southern California Edison
Medical Baseline Department
P.O. Box 9527
Azusa, CA 91702

Important Note: Before you are approved for the Medical Baseline Allocation, an SCE representative may visit your home for equipment verification purposes.

What if a property owner or other party pays for my electricity?

If a property owner or another party pays a Domestic Multi-family (DM) rate for the electricity at your residence, he/she must also sign your Medical Baseline Allowance Application with your medical professional.



When will the allocation appear on my bill?

If approved, your Medical Baseline Allocation will appear on all subsequent bills while enrolled in the program.

Will I need to renew my application?

All Medical Baseline Allocation applications must be periodically renewed. We will send you a form to do this before your scheduled renewal date. The renewal frequency is based on the type of illness and the medical equipment used. As part of this review process, your medical professional may be asked to fill out a renewal form and verify that you still require the medical equipment.

What if I move?

If you move within SCE's service territory, your Medical Baseline Allocation can be transferred to your new service address. For more information, call **1-800-447-6620**.